Product: Checkbox
Subject: Windows 7 64/32 bit compatibility

CheckboxPC is not compatible with Windows 7 64 bit operating system however it works correctly with Windows 7 32 bit systems.

This Technical note is being released to inform users that if they wish to use a Windows 7 operating system then a 32 bit version can generally be supplied when ordering the operating system as well as the 64 bit version.

If you are currently running a 64 bit version this needs to be removed and 32 bit version installed for CheckboxPC.

You can see the operating system you have by looking in Control Panel then System.

Alternatively you will easily identify the problem if you are running a 64 bit version, you will find when running the Checkbox program you get an S-7 error message and cannot continue.

We are not currently working to update CheckboxPC to run on 64 bit versions due to the continued availability of 32 bit solutions.