Important – Safety Advisory

Please pass to your Quality or Health & Safety Manager
Please add this document into your product user manual

CROWCON
Detecting Gas Saving Lives

Product Advisory Notice – *A128*

Product: Gasmonitor, Vortex, Gasmaster
Gas detection control systems
Manufactured before September 2008

These systems may indicate a Fault rather than an Alarm when the detector input signal rises rapidly above the range of the sensor. In this situation the alarm LED's and relays may not be activated. All systems will clearly indicate a Fault and Vortex and Gasmaster systems will also indicate that the sensor is over-range (i.e. exposed to a gas concentration higher than the sensor can detect).

Affected systems can be identified by checking the software revision number:

Gasmonitor: Input module software up to and including revision 4V00G.

Vortex: Node controller module software up to and including revision 1.04.

Gasmaster: Display PCB software up to and including revisions 1.03.

Input channels of any age that are connected to oxygen depletion detectors are not affected by this issue.

To ensure a safe response to an over-range fault, please configure and connect the Fault relay into any alarm functions on your systems and respond to faults as potentially being due to gas leak events. This includes training personnel to take necessary safety precautions when responding to faults.

For further information about how to check software revisions and make the necessary system changes, please download Crowcon **Technical Note: GEN061** or contact our Customer Support team.

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We wish to thank you for your co-operation.