
Warranty

The Supplier shall provides a five (5) years manufacturer's warranty for the Sprint Pro with the following exclusions:

- i. The defect arises because the customer failed to follow the manufacturer's oral or written instructions as to the storage, use and maintenance of the goods or (if there are none) good trade practice regarding the same.
- ii. The defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions.
- iii. The defect arises as a result of alterations or repairs that have been undertaken by an unapproved or untrained service agent.
- iv. The charger, probes, bag and all accessories are warranted for one (1) year against production fault only.
- v. Batteries are warranted for three (3) years and must not be charged below 32°F (0°C) or above 104°F (40°C), any warranty claim under these conditions will be deemed void.
- vi. Frequent use (more than 5000 times) with Oil and Coal burning boilers will void warranty claims against the CO sensor. All maintenance on these boilers should be performed using an in-line NOX filter and guidance is offered in the manual to this effect.
- vii. Pumps are warranted for 2000 working hours or five (5) years; whichever is the lesser, any claims will be void if the pump has been flooded or particulates have been allowed to ingress into the pump due to misuse and negligence.
- viii. All consumables are excluded from the warranty, these include but are not limited to filters (including the filter connector on the flue probe), O Rings, water trap, tubing and any other consumables listed or shown in the manual.
- ix. For NO sensor warranty is limited to 2 years. The CO₂, CO and O₂ sensor warranty is covered by the 5 year warranty on the product.

Sprint Pro Warranty Limitations

- The warranty may be invalidated if the case is opened and the tamper proof paint is damaged.
- Sprint Pro must not be operated outside the temperature range 14°F to 122°F, this will be recorded internally and may invalidate the warranty.
- Sprint Pro must only be operated with the Sprint Pro Flue Probe assembly attached and always with the water trap and filters in place or this may invalidate the warranty.
- Warranty may be invalidated if the pump is flooded or particulates have been allowed to ingress into the pump due to "misuse and negligence".
- Sprint Pro's battery must not be charged at temperatures below 32°F or above 104°F as this may invalidate the warranty.
- All batteries degrade in performance over time and usage, a reduction in run time over the period of the warranty should be expected.
- Carbon Monoxide sensor life will be reduced if testing is undertaken on 'oil' based fuels due to NOx exposure and as such the warranty period of the carbon monoxide sensor will be reduced. Where 'oil' is selected as the fuel, the CO sensor will be warranted for a total of 5,000 tests or approximately 65,000ppm hrs of NO for these tests. Where practical Crowcon recommend the use of the NOx filter to extend the life of the CO sensor when fuels such as 'oil' are used.
- Overgassing of Carbon Monoxide sensor will damage the sensor and may invalidate the warranty, overgassing is determined as more than 10,000ppm of carbon monoxide.
- Overgassing of Nitric Oxide sensor will damage the sensor and will invalidate the warranty, overgassing is determined as more than 800ppm of Nitric Oxide.
- If Sprint pro is subjected to a significant impact or shock this may invalidate the warranty.
- Expected Life Times:
 - Battery: 3 to 5 years
 - CO Sensor: 4-5 years
 - O₂ Sensor: 4-5 years
 - NO Sensor: 2 years
 - CO₂ Sensor: 4-5 years